BLACKHAWK Technical College

HOSPITALITY MANAGEMENT

The leisure and hospitality industry that includes full-service hotels and resorts, fine-dining restaurants, bed and breakfast inns, casinos, and theme and amusement parks is growing in the college's district. Entering this industry at mid-management or supervisory levels, you need the required skills and experience employers seek that this degree provides.

Program Outcomes

Upon successful completion of this program, students will be able to:

- Plan the operations within a hospitality organization
- Organize hospitality resources to achieve the goals of the organization
- Direct individuals and/or processes to meet organizational goals
- Control hospitality processes/procedures

View the entire course listing (http://catalog.blackhawk.edu/courses/).

Semester 1		Credits
103-107	Intermediate Excel	2
109-101	Principles of Hospitality Management	3
103-128	Introduction to Microsoft Office Suites	2
316-103	Food Service Industry and Menu Design	2
316-104	Food Quantities and Measures	1
316-147	Food Service Sanitation	2
801-136	English Composition 1	3
	Credits	**15**
Semester 2		
104-135	Quality Customer Service	3
109-102	Hospitality Event Management	3

804-134 or 804-118	Mathematical Reasoning or Intermediate Algebra with Applications	3-4
809-172	Introduction to Diversity Studies	3
196-193	Human Resource Management	3
	Credits	**15-16**
Semester 3		
101-111	Accounting I	4
109-103	Hospitality Sales and Promotions	3
316-125	Beverage Management	1
531-102	Emergency Procedure-Work Place	1
801-198	Speech	3
104-102	Marketing Principles	3
	Credits	**15**
Semester 4		
109-104	Hospitality Cost Control	3
101-135	Payroll Accounting	2
109-105	Hospitality Practicum	3
316-149	Culinary Supervision	3
809-198	Introduction to Psychology	3
103-127	Introduction to QuickBooks	2
	Credits	**16**
	Total Credits	**61-62**

General Education Courses Within Program

Code	Title	Credits
801-136	English Composition 1	3
801-198	Speech	3
804-134 or 804-118	Mathematical Reasoning Intermediate Algebra with Applications	3-4

| 809-172 | Introduction to Diversity Studies | 3 |
| 809-198 | Introduction to Psychology | 3 |